

Terri Hanson Mead, MBA, PMP

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AREAS OF EXPERTISE

- IT project management
- IT system selection
- IT compliance – Sarbanes-Oxley
- IT compliance – FDA / 21 CFR Part 11
- Contract negotiation
- IT system validation
- IT vendor management
- IT vendor audits
- IT strategy
- IT expert witness testimony

SYSTEM EXPERIENCE

- Clinical Trial Mgmt Systems (CTMS)
- Complaint Handling Systems
- Deviations / NCMR / CAPA
- Electronic Doc Mgmt Systems (eDMS)
- Equipment Maintenance / Calibration
- ERP / MRP
- HRIS / HRMS / Payroll / Timesheets
- Lab Information Mgmt Systems (LIMS)
- Product Lifecycle Mgmt Systems (PLM)
- QC Lab Systems
- Quality Management Systems (QMS)

EDUCATION

MBA, New Ventures / Small Business
Management, Calif. State University, East Bay
B.S., Organizational Communication / Public
Relations, Calif. State University, East Bay

CERTIFICATIONS

Project Management Professional (PMP)
Commercial Helicopter Pilot

BACKGROUND AND EXPERIENCE

Terri Mead has over 20 years of experience in IT strategy, IT compliance, IT project management, IT system selection, IT vendor auditing, and computer validation in regulated industries. She has worked with small to medium sized (SMB) companies selecting, implementing, managing, supporting and validating systems to support each company's growth in, and/or movement toward commercialization, whether hosted on premise, externally hosted, or SaaS solutions. Ms. Mead has developed IT strategies to align with corporate objectives as well as developed and implemented compliance programs to meet regulatory requirements (SOX, FDA). Ms. Mead performs vendor audits of software, infrastructure and support, and has provided oversight on behalf of clients. Ms. Mead has successfully negotiated multiple contracts on behalf of her clients for external IT related services including enterprise applications, consultants, hosting providers, and other infrastructure vendors.

Prior to starting her consulting firm, Ms. Mead was responsible for commercial systems at Coulter Pharmaceuticals and IT project management and computer validation at Cell Genesys.

Ms. Mead is available as an IT consultant and expert witness for:

- Failed IT / enterprise system implementations
- Client/ IT vendor disputes including SaaS, on premise or externally hosted solutions
- Client / IT vendor disputes for enterprise system software functionality