

CHANTAL M. ROBERTS, CPCU, AIC, RPA

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Career reflects over 20 years of accomplishments in the insurance industry with specialization in:

- Commercial General Liability
- Special Investigations/Fraud Investigations
- Commercial Auto Insurance
- Homeowner's Insurance
- Cargo Insurance
- Commercial Property Insurance
- Cannabis Claims
- Insurance Claim Best Practices
- Third-Party Administration Claim Management

INDUSTRY EXPERIENCE

CMR CONSULTING CORPORATION – President, CEO..... November 2018 to PRESENT
Insurance claims best practices expert witness. Published author and speaker concerning claims

AMERICAN CLAIMS MANAGEMENT – Claims Adjuster July 2018 to October 2018
Primary adjuster for client with a self-insured retention for professional liability. Also handled general liability claims for gyms and restaurants with amusement areas.

AFFIRMATIVE RISK MANAGEMENT – Claims Adjuster/Team Leader/Claims Director 2001 to July 2018

Rose to become integral member of a multi-million dollar property and casualty third party claims administration and independent adjusting firm from claims adjuster. Handled and oversaw commercial property and liability, commercial and personal auto liability, inland marine, motor truck cargo, heavy equipment, homeowner property, and dealer open lot losses.

METLIFE INSURANCE – Claims Adjuster 2000 to 2001
Hired to serve as a Low Impact Adjuster and supported personal automobile insurance claims activities across five states.

LIBERTY MUTUAL INSURANCE CO. – Claims Adjuster/Special Unit Investigator 1997 to 1999
Handled Commercial Auto (Semi-Tractor-Trailers) liability claims interacting with owner-operators, vendors, repair shops, claimants, and both plaintiff and defense counsels.

EDUCATION

Bachelor of Arts

Baylor University, Waco, TX